



Punainen Risti

Varsinais-Suomen piiri
Turun vastaanottokeskus

MONEY ALLOWANCE AND IMPORTANT INFORMATION

APPLICATION DATES

15.-24.6/15.-24.7/15.-24.8.....

The application forms for the money allowance has to be filled in every month and has to be brought personally. Clients who live far away from Turku, can sent their applications to etuuskasittely.turku@redcross.fi Applications can be handed in earliest on 15th. and latest on 24th. day of each month.

When you need guidance and/or information you can contact reception centre's office. The number is **02-2764111** or **0400-907957** and can be called for all matters 24/7.

You can reserve time with a social worker by reserving time through our counselor in office in Pansio or by visiting. The social service's can be reached by telephone on Monday, Tuesday and Thursday from 09:00 – 10:00 by number **040-626 2668**. The counselors in office can also reserve time for the health-care nurse or the physician in the healthcare centre in the city centre. Access to the health-care nurse or physician is **ONLY** possible by making a reservation! It is also possible to contact the health-care nurse's secretary directly by calling **040-5500 206**. You can call during weekdays between 9:00 - 14:00 hours.

If you are in need of **ACUTE** dental-care you have to come to the reception centre **PERSONALLY** during weekdays (Monday-Friday) at 08:30 in the morning. In this case a reservation for the dentist will be made on the same day.

The medical prescriptions written by the physician can be collected by showing your prescription and **valid** client card which you received from office (ID-card). In this case, medication will be provided without charges from the Humalistonkatu or Pansio pharmacy. In general self-care medication has to be bought by the client and will not be refunded.

Physicians' evening and night emergency services are **ONLY** meant for acute medical conditions which are provided at your local health centre. For the Turku, Raisio, Lieto and Kaarina area the medical emergency centre is located at the Turku University hospital, Savitehtaankatu 1, Turku

Remember to **cancel** the provided time reservation **at least 25 hours** before the reserved time, if you are not able to visit. Inform office about this, so we can cancel the time. Non-cancelled reservations will be charged and the invoice will be sent to the reception centre and can be charged from the client.

Private accommodation counsellor and contactperson voluntary return:
Monique Kastermans 040 672 1203
monique.kastermans@redcross.fi

Private accommodation counsellor:
Ismail Hassan 0400 550 843
ismail.hassan@redcross.fi

Private accommodation counsellor:
Iuliia Krymkovska 040-3510751
iullia.krymkovska@redcross.fi

